XR5.0

USE CASES

1. XR-based Personalized Remote Troubleshooting
2. XR-based Personalized Guidance for Preventive Maintenance

USERS/ PERSONAS

▶ End-customer Technician, End-customer Operators, OEM Service Technicians and Coordinators, LNS Technicians

APPLICATION

▶ XR-based Training Programs, XR-based Personalized Remote Assistance

PILOT

Human-centric Guidance and Troubleshooting for Customer Service

AI-enhanced XR technologies to assist end-customer technicians / operators in
repair / maintenance of products / peripherals

SCAN THE QR CODE TO LEARN MORE

LNS

realwear

SWITZERLAND INNOVATION
PARK BIEL/BIENNE

RESEARCH AREAS

▶ XR, AR, Generative AI, XAI,

TECHNOLOGIES

▶ Platform Accesible with any Mobile device or Smart Glasses. realwear AR Glasses used in the Pilot

SOLUTIONS

▶ Leveranging realwear glasses and other associated XR devices for maintenance and troubleshooting

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